

**MEDIATION  
INFORMATION  
Edmond Board of REALTORS®**

Even REALTORS® who are committed to high standards of conduct occasionally have honest business disputes with other professionals, clients, or customers. There is an ongoing need for efficient and economical mechanisms to resolve such disputes. Arbitration is valuable, but mediation is simpler and easier.

**WHY MEDIATION WORKS:**

- Most disputes are successfully resolved
- High Speed
- Low cost
- Flexible
- Maintains/improves relationships
- Improves poor communication/clarifies misunderstandings because parties come together and talk
- Discovers/addresses the true interests of parties
- Moves beyond different views of law/fact
- Allows creative solutions beyond win/lose
- Respect and civility are the ground rules
- Solution is just as binding and enforceable as arbitration

Mediation is purely voluntary. No one has to use it, but it can save time and money and can be quicker, easier, and more amicable for resolving business disputes than arbitration.

The Supreme Court of Oklahoma offers mediation through a regional office in Oklahoma City for a very nominal charge.

Early Settlement Central Office (405)522-7872

Or you can submit your request online at the following link:

[http://www.oscn.net/static/adr/Documents/Intake\\_Form.pdf](http://www.oscn.net/static/adr/Documents/Intake_Form.pdf)

In addition, the Edmond Board of REALTORS® utilizes the services of three trained mediators. Each of these facilitators is familiar with real estate practices and customs. They will only mediate matters in which he/she remains neutral and impartial. Their contact information is listed below. Please contact them directly to determine their fees and availability and select the mediator of your choice.

Brad Allred, Attorney	(405) 216-0998
Sheila Kessler, REALTOR®	(405) 755-4422
Celia Hawpe, REALTOR®	(405) 340-1708